

Coronavirus (COVID-19)

With increasing concerns about the Coronavirus (COVID-19) Stamford Postal Employees FCU wants to assure that we are monitoring the developing situation and taking actions to keep our office clean for you and for our employees, staff is taking additional measures to keep their hands clean and work area clean using hand sanitizing and washing their hands often and disinfecting all high touch areas like (Counter tops, door handles, drawer handles)

How can you help?

We strongly encourage to use Stamford Postal EFCU Online Banking to check your balances, Transfer funds between accounts, View transactions and to make loan payment transfer.

If you are not already registered for Online Banking, Please give us a call at 203 964-1229 and leave a message or Email us at spfcu@frontier.com and we will mail you a sign up form. Also you may use your Access 24 telephone to check your balances, and transfer funds between accounts (203) 964-1891 -1 866-964-1891 and Follow the Menu you will get the desired information that you need.

Please if we can help conduct any business by phone, call us rather than coming into the office.

Debit Card –You can use your Debit card anywhere to make purchases or make cash withdrawals Please look for Surcharge-free Allpoint ATM'S for convenient locations like Target, Walgreen, CVS.

Following Guidelines from the Centers of Disease Control and Preventions (CDC) we request you Not visit our office if you or an immediate family member:

- Are experiencing a fever or not feeling well, or respiratory illness.
- Is in mandatory or voluntary quarantine

If you have recently traveled to CDC Level 2 or 5 Countries within the past two weeks. (Italy, South Korea, Iran China and Japan)

Fraud and Scam Alert- If you get an unsolicited email, Text Alerts, regarding the Coronavirus from someone claiming to be from Centers of Disease Control (CDC) and the World Health Organization (WHO), Fraudsters have also created fake website to exploit John Hopkins University's interactive Coronavirus dashboard to spread the Malware, State or other local authority, please do not open any attachments or click on any links because it is a Phishing scam.

COVID-19 Money Scams

The Federal Government is discussing several proposals involving and sending of Money by check or Direct Deposit to American Consumers, while detail are still being worked the Federal Trade Commissioner (FTC) posted a Blog entry on several important things consumer should know and how to avoid scammers.

- The government will not ask you to pay anything up front to get this Money.
 - The Government will not call to ask for your Social Security numbers, bank accounts, or credit card numbers.
 - These reports of checks aren't yet a reality. Anyone who tells you they can get you money now is a scammer.
- Remember no matter what this payment winds up being, only scammers will ask you to pay to get it. If you spot one of these scams, please email the Federal Trade Commissioner: www.ftc.gov/complaint:

At the direction of the Board of Directors we are putting a plan in place for precautionary measures For our Staff, during this very difficult time and to ease your financial stress. Due to the current circumstances, the Office will be opened a few hours a day from 8:00am to 12:00pm daily starting March 23rd to keep things running smoothly, during those hours knock at the door and the staff will help you. Prior of coming in please call us at 203 964-1229 and the staff will have everything ready for you, you can also leave a message on our answering machine and we will get back to you either the same day or next.

Please view your account online and do transfers between accounts, use the access 24, for your convenience. The Staff will be monitoring all voicemails and emails on a regular basis each day and will do everything in our power to serve you.

PLEASE ALSO UNDERSTAND THAT YOUR MONEY IS SAFE AND INSURED TO \$250,000 BY THE NATIONAL CREDIT UNION ADMINISTRATION.